

Request for Proposal Speech-Language Therapy & Audiology Services
School District of St. Lucie County

RFP # 25-20

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

SpeechCom, Inc.

FOR: _____
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Lawndale School District

Company Providing Reference _____
Contact Name and Title/Position _____
Contact Telephone Number _____
Contact Email Address _____

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: I have contracted with Speechcom in support of SLPs and SLPAs to support Lawndale Elementary School District needs. Our contract with Speechcom began in 2018. Speechcom has provided qualified SLPs and is able to support in a variety of areas, in home services, direct school based services and services during extended school year.

2. How would you rate this Company's knowledge and expertise?
3 _____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The quality of Speechcom SLPs and SLPAs is good. They are professional and supportive.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 _____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Speechcom is responsive to a variety of needs. They are flexible and work quickly to fill vacancies.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

Request for Proposal Speech-Language Therapy & Audiology Services
School District of St. Lucie County

RFP # 25-20

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)
Hard copy materials, logs and billing are provided in a timely manner.

Comments:

5. How would you rate the dynamics/interaction between the Company and your staff?
2 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The interaction between company and LESD staff is generally good. If there are concerns with Speechcom staff, Speechcom is responsive to these concerns and provides direct feedback to their employees.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Anna Weber, SLP, CEO & President Rating: 3

Name: Danielle De Buhr, SLP & Business Development Associate Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments:

Speechcom has been a strong non public agency partner to Lawndale.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Timeliness of response. Ability to staff quickly when District needs arise. Availability of SLP and SLPAs. Support with case logs and billing.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

overall satisfaction is good.

9. Would you recommend this Company's services to your organization again?

Comments:

Yes